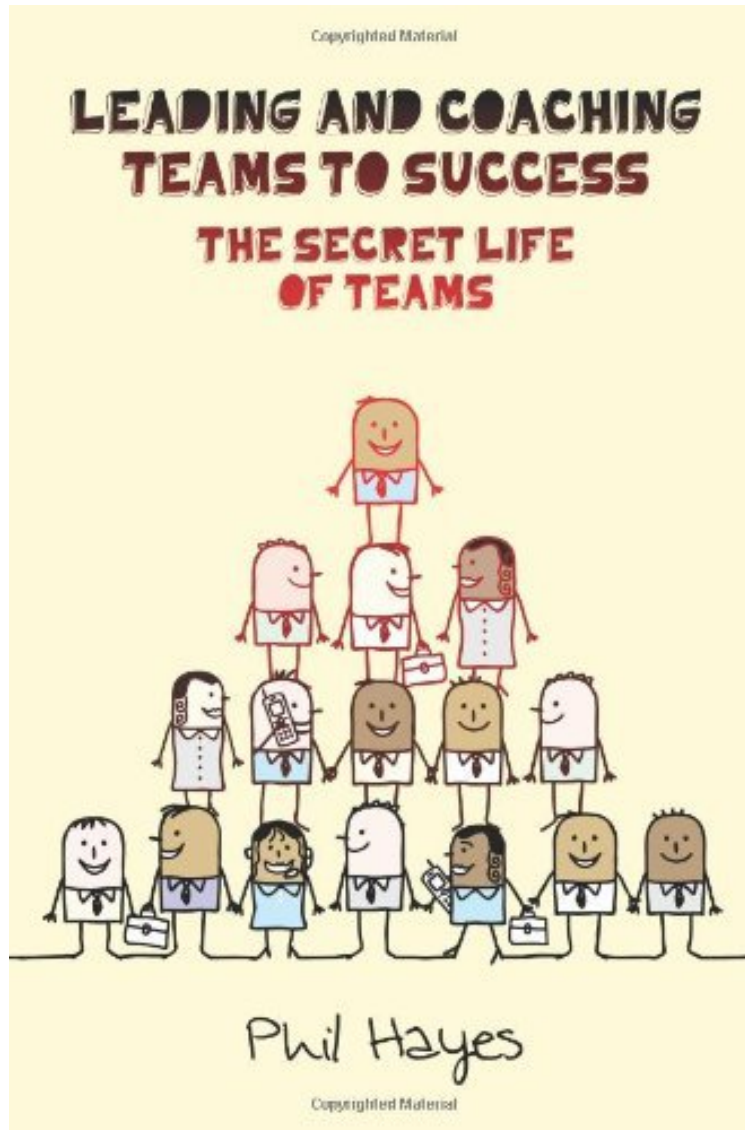


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Philip Hayes

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Using case studies from practice, this book gives team leaders and coaches a practical guide to team development.

About the Author Phil Hayes is MD at Management Futures Ltd where since 1997 he has practised as a sought after coach, team coach and trainer. He began in 1988 as a leadership and team development specialist before moving to the BBC where he became head of the management training department.